

ALIAS' PRIVACY POLICY

Alias, ligne de signalement inc. (“**Alias**” or “**us**”) gives a particular importance to the protection of your Personal Information. This is why we are committed to ensure the accuracy, security and confidentiality of the Personal Information that is collected about you as part of the provision of our Reporting Service (the “**Services**”), and these, in conformity with the applicable laws.

This Privacy Policy (the “**Policy**”) defines how Alias collects, uses, discloses and stores your Personal Information and is intended to help you understand our practices. By providing us with Personal Information, you agree that it will be treated in accordance with this Policy.

This Policy does not apply to third party websites and software which can be accessed by consulting the ALIAS™ platform (the “**Platform**”).

For the purposes of this Policy “**Personal Information**” means any information that relates to and allows to identify an individual, as defined in the Canadian law.

Alias has appointed a person responsible for the protection of Personal Information and of the confidentiality. If you have any questions, comments or complaints about this Policy, please contact the person responsible for the protection of Personal Information and of the confidentiality at the following email : vieprivee@alias-solution.com.

1. THE PERSONAL INFORMATION THAT WE COLLECT

In the context of a report, you can send Alias the following Personal Information:

- Your first and last name, as well as the name of potential witnesses;
- Your email address;
- Your telephone number;
- Your job;
- Metadata of uploaded files;
- Any other Personal Information that you, or another user of the Platform, submit as part of a report.

As part of our operation and our provision of the Services, we use software to monitor traffic in the network and to identify unauthorized attempts to download or modify information or otherwise to cause damage. We receive and record personal information such as the IP address of the computer that has contacted our Platform, the date and time of the visit and use of the Platform as well as other technical information related to the navigation behavior of the user. We do not attempt to establish a link between these addresses and the identity of the user who visits our site unless we have detected an attempt to damage our site or when required by law.

2. HOW WE COLLECT YOUR PERSONAL INFORMATION

2.1. During a report

You may provide us with Personal Information when you are making a report or when you return to consult it. Also, a third party can transmit Personal Information about you, through the Platform or telephone, while making or transmitting a report.

2.2. Cookies

Cookies are small data files that are commonly stored on your device when using websites and online services. They are used for the efficient operation of websites and can provide information and help personalize services. Alias collects Personal Information provided by cookies.

Alias uses performance and functionality cookies. These cookies are not essential to the provision of the Services. They facilitate personalization and improve the user experience. For example, they can remember your preferences and prevent you from re-entering information, including your user ID.

If you want to disable the use of cookies, you can do so from your browser's preferences menu. You can deactivate cookies or use private browsing mode when you use the Services.

3. HOW WE USE YOUR PERSONAL INFORMATION

Personal Information collected by Alias will be used for the following purposes:

- Provide the Services, including by transmitting to the agent in charge the reports received. Only the Personal Information you have consented to disclose will be transmitted to the agent in charge, in particular when you renounce to the confidentiality of your report;
- Allow Alias to perform internal operations in connection with the Services; and
- Facilitate communications between Alias and you in connection with the Services.

With the exception of cases already provided for by the applicable legislation on the protection of Personal Information, Alias will obtain your consent before making any use of your Personal Information for purposes not previously specified.

Alias will never use your Personal Information for commercial purposes, except with your express consent.

4. YOUR CONSENT TO THE COLLECTION AND USE

Your consent to the collection, use and disclosure of your Personal Information is required, except when it is inappropriate. (For example, for legal or security reasons, it may be impossible or rather unrealistic to obtain consent).

By agreeing to use the Services, you expressly and voluntarily provide Alias with permission to collect, process and use Personal Information in accordance with the provisions of this Policy.

You acknowledge that you are aware of the reasons why Alias collects, processes, uses and discloses this Personal Information, how it will be collected and how confidentiality will be protected.

You can withdraw your consent at any time, subject to legal or contractual restrictions and reasonable notice.

5. RETENTION OF PERSONAL INFORMATION

Personal Information will be kept as long as necessary for the fulfillment of the specified purposes or for compliance with the requirements provided by law with regard to retention periods.

6. OUR SECURITY MEASURES

Alias implements state-of-the-art safeguards in line with industry standards to protect its customers and the users from unauthorized access or use, alteration, illegal or accidental destruction or loss of their Personal Information.

Unfortunately, it is impossible for us to absolutely guarantee the security of Personal Information collected or transmitted on the Platform or otherwise as part of the Services.

You therefore understand and accept that i) there are limits to the security and confidentiality of the Personal Information we collect that are beyond the control of Alias; ii) the security, integrity and confidentiality of all Personal Information and data exchanged between you, the agent in charge of handling the report and Alias through our Services cannot be guaranteed; and iii) said Personal Information may be viewed or altered by a third party at the time of transfer. For these reasons, Alias cannot be held responsible for the loss, capture or alteration of Personal Information.

7. ACCESS AND MODIFICATION OF PERSONAL INFORMATION

You can obtain a copy of your Personal Information or have it corrected, if they are incorrect, by emailing us a written request to that effect, your user code and password. However, for security and integrity purposes, the information contained in the reports is transmitted to the agent in charge in a non-alterable form. Thus, any request for rectification will result in the reissue of the amended report, but will not, under any circumstances, result in the withdrawal of the initial error report.

A request for access or correction can only be considered if it is written by you and you are able to prove that you are the person concerned by the request (or its representative, the heir or the successor of the person concerned, the liquidator of the succession or the beneficiary of a life insurance or a death benefit).

When we receive a request for access or correction, we strive to respond within a reasonable time of receipt of the request.

In some situations, it may be impossible for Alias to disclose all of the Personal Information it has about you. Exceptions to the access requirements are narrow and specific. The reasons why access is denied are provided on request.

Among these exceptions are information which is exorbitant in transmission cost, information containing details concerning other persons, the existence of legal reasons, security reasons, so as not to interfere with an ongoing investigation and the fact that the information is protected by professional or litigation secrecy.

Reasonable fees may be charged for the transcription, reproduction or transmission of Personal Information.

8. DISCLOSURE OF INFORMATION

Alias discloses your Personal Information to authorized agents, who are responsible service providers, in particular, for the support and maintenance of the Platform, as well as the proper functioning of the Services, including the management of call centers (the “**Providers of Services**”).

Alias also discloses your Personal Information to the agent in charge of handling the report of the organization for which you have made a report, so that he or she forwards and processes the report. Alias also transmits periodic reports to the agent in charge, which report may sometimes contain certain Personal Information about you.

Alias ensures that Providers of Services and agents in charge comply with the highest standards for the protection of confidentiality and Personal Information, and that such Personal Information is used only for the purpose of providing Services and for no other purpose.

Alias will not disclose your Personal Information to any other third party, except with your consent, or if such disclosure or use is required by law.

9. MODIFICATION AND UPDATE OF THE POLICY

Alias may, at its discretion, update, revise, modify or supplement this Policy from time to time. If a modification is made to the Policy, its new version and any related agreement, if any, will be posted on the Platform. Alias asks its users to consult the Policy before continuing to use its services.

The continued use of the services provided by Alias after the modified Policy enters into force, corresponds to the consent to this modified Policy.

10. POSSIBILITY TO FILE A COMPLAINT

Alias has procedures in place to receive complaints and inquiries regarding its policies and practices in managing Personal Information.

Alias will notify those who make a request for information or lodge a complaint of the existence of the relevant procedures.

Alias will investigate all complaints. If a complaint is found to be valid, Alias will take appropriate measures, including, if necessary, changing its policies and practices.